

URGENT COMMUNICATION

1 November 2018

To: Transfusion Laboratory Managers and Transfusion Practitioners served by NHSBT

Dear Colleague,

Update: A D negative platelet stock levels have returned to normal levels

Thank you for your support over the last few days whilst we experienced low stock levels of A D negative platelets. With your considered approach to ordering and flexibility in accepting substitutions, we have together ensured continued supply for all hospitals.

Your support with this has been very much appreciated. Your actions resulted in a reduction in demand enabling us to return to normal stock levels quicker than anticipated.

Ongoing support:

1. Please avoid over-specification and only order CMV negative, apheresis and HT negative platelets to meet clinical requirements, in order to avoid any delay in supply. [Plateletmythbuster](#)
2. Please review the appropriateness of requests for platelets, especially any requests for double dose platelets to ensure that wastage is kept to a minimum.

If you have any questions, please contact your Customer Service Manager or Hospital Services Manager. Alternatively phone our Response Desk on 0208 201 3107, 9am to 5pm Monday to Friday; we'll be pleased to help.

Please forward this letter to your Consultant lead for transfusion and cascade to laboratory and clinical staff as appropriate.

Yours sincerely,

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