

## The Update September 2018

### For Action

There are no items for action

### For Information

Learning captured from 2018 Blood Stocks Management Scheme Roadshow workshops  
Protecting patient information sent via Electronic Despatch Note (EDN), Stock Management Service VMI (Vendor Managed Inventory) systems  
SHOT staff changes and annual symposiums 2018, 2019  
Updated 'Iron in your diet' patient information leaflet

### For Information

#### **Learning captured from 2018 Blood Stocks Management Scheme Roadshow workshops**

[Learning points](#) from the workshops are now available to assist with inventory management and the use of O D Negative red cells.

*Clare Denison, BSMS - Lead Specialist*

#### **Protecting patient information sent via Electronic Despatch Note (EDN), Stock Management Service VMI (Vendor Managed Inventory) systems**

These systems use FTP (File Transfer Protocol). FTP sends all data, including usernames and passwords, in clear text and is therefore insecure.

In order to support our respective organisations' sector and legal responsibilities to protect information, we have reviewed recent NHS Digital notifications relating to the use of FTP and can reassure you that no usernames or passwords are contained in the FTP files created for EDN or VMI.

However, when placing orders on OBOS, some hospitals will add additional patient information within individual line orders using the 'Patient Information (Patient name / ID) section. This information is contained within the EDN files.

Therefore, only the bare minimum of information should be used in this section; either the NHS number or surname, or hospital number, or left blank depending on your Trust's policy.

Please note that mandatory patient information required when ordering HLA/HPA components on OBOS are NOT transferred in EDN files.

We are looking at how we might move to secure transfer, for example, SFTP (Secure File Transfer Protocol) and will update you once these plans are finalised.

*Lucy Frith, Process Improvement Manager - Customer Services*

### **SHOT staff changes and annual symposiums 2018, 2019**

Thank you all for the warm wishes and congratulations for my appointment as the SHOT Medical Director replacing Dr. Paula Bolton-Maggs. Paula retired on 31 August 2018.

We are also pleased to announce our new Operations Manager, Courtney Spinks who will start in her new role on 1 October 2018.

The 2017 Annual SHOT Report and Summary was launched at the 2018 symposium held at the Lowry Theatre in Salford Quays, Manchester.

The keynote speaker was Trevor Dale who spoke on 'Walking the tightrope – maintaining confidence in the face of errors'. Jo Rendall provided a patient's perspective and spoke about her experience of therapeutic apheresis, providing a valuable insight to all. We also heard about the impact of a never event.

Please see all [presentations](#) from the day.

### **Feedback**

Feedback was excellent. Professor Jo Martin, President of The Royal College of Pathologists commented:

'The meeting was an absolute inspiration, the common enthusiasm and commitment to safety is truly brilliant.'

We received a phenomenal response of 85.7% from attendees, which was largely positive.

### **2019 symposium**

This will be held on 9 July at the Rothamsted Centre for Research and Enterprise, Harpenden, Hertfordshire, AL5 2JQ.

*Shruthi Narayan, Medical Director – DTS*

## **Updated 'Iron in your diet' patient information leaflet**

This will be available from 1 October 2018 to order at <https://hospital.nhsbtleaflets.co.uk/> or download from <http://hospital.blood.co.uk/>

It has been reviewed in line with the NHS Information Standard (IS) process and displays the IS logo:



The standard ensures clear, accurate, evidence-based, up-to-date, and easy-to-use information.

*Louise Sherliker, National Lead - Patient Blood Management Practitioner Team*

## **For Training**

Our [training events](#) are open to Hospitals and your attendance is welcomed. We look forward to meeting you.

*Ruth Evans, OD Manager - Scientific and Clinical Training*

**The Update is produced each month by Customer and Commercial Services on behalf of NHS Blood and Transplant**

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