

The Update February 2018

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The keynote speaker is Trevor Dale who specialises in Human Factors and will be presenting 'Walking the tightrope – maintaining confidence in the face of errors'.

In 2002, after working in Human Factors at British Airways to reduce pilot error, Trevor moved into Human Factors in healthcare, in paediatric cardiac surgery. His work now covers surgery, ITU, anaesthesia and mental health; developing clinical simulation for Human Factors training is a particular focus.

The closing date for [submitting an abstract](#) is 27 April.

[Register to attend](#)

Alison Watt, SHOT Operations Manager

For Information

New infographics produced by the Platelet Action Group

The infographics illustrate the key messages for the safe and appropriate use of platelets and have been produced for educating clinical and transfusion laboratory staff.

[View the infographics](#)

Jayne Addison, PBM Practitioner

Online Blood Ordering System (OBOS) Reconciliation

At the beginning of February we started a pilot for the reconciliation function on OBOS. This involves confirming the receipt of a delivery by using the confirmation button on an OBOS order. The time and date will be requested at this point and electronically feed back to our systems.

This function will allow us to remove of the current 3-part paper delivery notes printed using dot matrix printers and streamline the reconciliation process.

The pilot is with a single hospital before being rolled out to the region and then nationally. During the pilot phase please do not use this function unless you are enrolled on the pilot. We will update hospitals as the roll out progresses.

If you have any comments or concerns, please feedback to your Customer Service Manager.

Cathy Lim, Hospital Customer Service Manager

YouTube Video on the British Society of Haematology (BSH) guideline for administration of blood components

The PBM Team in collaboration with authors from the BSH guideline writing group have developed a 4 minute video summarising why the administration of blood components guidelines are important, key changes from the 2012 guidelines and suggestions for what hospitals should do next.

[Watch the video](#)

Jayne Addison, PBM Practitioner

Therapeutic Apheresis Services (TAS) launch newsletter

The newsletter provides an overview of the key initiatives that TAS is undertaking to improve patient access to services and treatment provision across England.

The newsletter will be issued twice a year with each edition focusing on a specific clinical speciality. The first edition focuses on our support for patients with Sickle Cell Disease.

If you would like to be added onto our distribution list for future editions please contact: therapeuticapheresisservices@nhsbt.nhs.uk

For more information on the TAS function and the patient services we provide please visit our [webpages](#)

[Read the newsletter](#)

Lydia Ball, Business Support Manager, TAS

For Training

Our [training events](#) are open to Hospitals and your attendance is welcomed. We look forward to meeting you.

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