

Availability of Non Stock and Special Components, including those required for urgent requests.

Normal Working hours are (except for the National Frozen Blood Bank):

Monday – Friday: 0800 – 2200

Saturday: 0800 - 1200

Unless otherwise stated, delivery times are included in the stated time required. However, these may vary depending upon distance to hospital, time of day, road conditions etc and cannot be guaranteed.

An NHSBT consultant is always available to discuss the appropriate choice of component and the clinical urgency of the request. In situations where the request cannot be met by NHSBT in the clinically required timeframe, the consultant will be able to discuss a suitable alternative. Items not identified as stock require specific NHSBT consultant approval for the first request.

Special components often need to be sourced from a location other than the stock holding unit that routinely serves your hospital, which may lead to a delay. Secondary processing may also be necessary to enable us to fulfil your ordering requirement, also leading to a delay.

Please inform your local Hospital Services Department immediately, by telephone, if you no longer require a specialist component you have ordered. You will still need to cancel the order on OBOS. This will ensure effective management of our components, and keep wastage to a minimum.

Component	Availability
Red Cells, Thawed and Washed (Manual Preparation)	For planned procedures please provide 24 hours notice. For urgent requests 4 hours processing time is required for the first two units (6 hours outside normal working hours) plus 2 hours for every additional two units. Any components that require further processing post thaw and wash will incur an additional delay.
Red Cells, Thawed and Washed, (Closed System Preparation)	This product is only supplied from Liverpool; therefore delivery time from Liverpool should be added. For red cells, thawed and washed, normal working hours are: Monday – Friday, 0900 – 1700.

<p>Red Cells, Washed, LD / Irradiated</p> <p>Red Cells, Washed LD (Manual Preparation) / Irradiated</p>	<p>Limited stock item only (14 day expiry), held at the following stock holding units:</p> <ul style="list-style-type: none"> • Colindale (2 units of group O positive and 2 units of group A positive) • Filton (2 units of group O positive) • Newcastle (2 units of group A positive). <p>Please note: extended phenotype (antigen negative) units are not held as stock.</p> <p>If a transfer from another stock holding unit is required, there will be an additional delay.</p> <p>For planned procedures please provide 24 hours notice.</p> <p>For urgent requests in excess of available stock, 4 hours notice is required (8 hours outside normal working hours).</p>
<p>Platelets, Apheresis, in Additive Solution LD</p> <p>Platelets, Apheresis, in Additive Solution LD, Irradiated</p>	<p>For planned procedures please provide 24 hours notice.</p> <p>For urgent requests 6 hours notice is required (8 hours outside normal working hours).</p>
<p>Red Cells for Intrauterine Transfusion (IUT), LD</p>	<p>All units suitable for IUT are irradiated.</p> <p>For planned procedures please provide 24 hours notice.</p> <p>For phenotypes other than O rr & O R1R1, up to 24 hours notice is required.</p> <p>For urgent requests 4 hours notice is required (6 hours outside normal working hours).</p>
<p>Red Cells, in Additive Solution, LD, For Neonatal Use</p> <p>Red Cells, in Additive Solution, LD, Irradiated, For Neonatal Use</p> <p>Commonly known as split packs</p>	<p>Limited stock item only held at the following stock holding units:</p> <p>Group O D neg at all sites Group O D pos at: Birmingham, Brentwood, Cambridge, Colindale, Manchester and Newcastle Group A D neg at Manchester and Southampton Group A D pos at Manchester only</p> <p>Units unavailable from stock will require 4 hours notice (6 hrs outside normal working hours).</p> <p>If a transfer from another stock holding unit is required, there will be an additional delay</p>
<p>Red Cells in Additive Solution, LD, for Neonates and Infants.</p> <p>Red Cells in Additive Solution, LD, for Neonates and Infants, Irradiated.</p> <p>Commonly known as Large volume Transfusion (LVT)</p>	<p>Limited stock item only held at the following stock holding units:</p> <ul style="list-style-type: none"> • Birmingham and Liverpool – Group A and O • Colindale, Manchester and Tooting – Group A, B and O • Newcastle – Group O • Sheffield – Group O rr only <p>If a transfer from another stock holding unit is required, there will be an additional delay.</p>

<p>Red Cells (CPD), LD, Irradiated For Neonatal Exchange Transfusion</p>	<p>Limited stock item (group O rr and O R1R1), only held at the following stock holding units:</p> <ul style="list-style-type: none"> • Birmingham, Cambridge, Filton, Manchester, Newcastle, Oxford, Sheffield and Tooting – Group O R1R1 and O rr • Plymouth and Southampton – Group O rr only <p>Units held in stock require additional processing and irradiation prior to issue and will therefore incur a short delay before dispatch to your hospital.</p> <p>Please note; extended phenotype (antigen negative) units are not held as stock</p> <p>For planned procedures please provide 24 hours notice.</p>
<p>Platelets, Apheresis, LD, for Neonatal use.</p> <p>Platelets, Apheresis, LD, irradiated, for Neonatal use.</p> <p>Commonly known as split packs</p>	<p>Limited stock item only (HT neg) held at the following stock holding units:</p> <ul style="list-style-type: none"> • Colindale, Newcastle and Tooting – Group A and O • Birmingham – Group A D pos and D neg and Group O D neg • Liverpool, Leeds, Manchester, Sheffield and Southampton – Group A D neg and Group O D neg • Brentwood – Group A D pos and Group O D neg • Cambridge, Filton, Oxford and Plymouth – Group A D neg only <p>Please request by patient's ABO group, and provide planned transfusion time.</p> <p>If a transfer from another stock holding unit is required, there will be an additional delay.</p>
<p>Platelets for Intrauterine Transfusion (IUT) –hyperconcentrated</p>	<p>By special order only following discussion with NHSBT Consultant.</p> <p>Up to 7days notice required. .If required sooner, please contact NHSBT consultant.</p>
<p>Granulocytes, Pooled, Buffy Coat derived, in Platelet Additive Solution and Plasma, Irradiated</p>	<p>Not held as stock, produced to order on a named patient basis.</p> <p>24 hours notice is normally required for planned procedures. If required sooner, please contact NHSBT consultant.</p> <p>Not currently available Sunday and Monday and the day following a bank holiday.</p>