

Friday, 29 January 2016

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The latest version of OBOS, v7.1.5 will be released to the 'Train' and 'Live' system on Sunday 31st January 2016. During this time, Pulse and/or OBOS may not be available. For urgent orders when OBOS is not available, please use the NHSBT Fax forms. When Pulse is not available but OBOS is, print the OBOS request and fax your order to us. In both instances please telephone Hospital Services to confirm your order has been received. Please accept our apologies should you experience any inconvenience.

There are two updates included in this version:

- The first update follows the communication we issued on 20th November 2015 regarding the clarification of the component description for Exchange Red Cells Irradiated. The component will now appear on the drop down list as Exchange RBC Irradiated (Neonatal). There is no change to the specification and OBOS will continue to automatically select CMV-, HT-, HbS- in addition to the further specification as outlined on page 44 of the NHSBT Product Portfolio. The Product Portfolio can be found at <http://hospital.blood.co.uk/media/27048/spn223-v6-2.pdf>
- The second update gives the ability to order hepatitis E virus (HEV) negative components in line with the recent communications following the Advisory Committee for the Safety of Blood, Tissues and Organs (SaBTO) recommendations.

OBOS 7.1.5 will include an additional tick box on all component lines, allowing HEV negative to be selected. The inclusion of the tick box had to fall in line with IT update schedules but due to stock building requirements, HEV components will not be available to issue against requests placed before 14th March 2016.

Please **do not use** the HEV tick box on orders placed before 14th March 2016. NHSBT will be introducing HEV negative components from 14th March 2016.

For components ordered on or after the 14th March 2016

- Any components that require HEV neg as part of the mandatory requirements will be automatically provided as HEV negative. As stated in the table below, there is no requirement to select this tick box for these products.
- Methylene Blue (MB) treated frozen components are already screened for HEV during the manufacturing process. When ordering these components on OBOS, **DO NOT** tick the HEV box. If this occurs our system will not allow for the component to be dispatched; the order will be cancelled and have to be re-ordered.
- In a future release, (estimated October 2016), OBOS will be updated to have the tick box automatically selected when required, or 'greyed out' for components that are screened as part of the manufacturing process (Non-UK frozen products).

| Component Required (including irradiated) | Do you need to tick the HEV box on OBOS? |
|-------------------------------------------|------------------------------------------|
| Red Cells | Yes |
| Platelets (ATD) | Yes |
| Washed Red Cells Ext. Life | Yes |
| Fresh Frozen Plasma | Yes |
| Cryoprecipitate (Adult Single and Pooled) | Yes |
| Neonatal Red Cells | No |
| Exchange Red Cells Irradiated (Neonatal) | No |
| Large Vol. RBC in SAGM | No |
| IUT Red Cells | No |
| Neonatal Platelets | No |
| IUT Platelets | No |
| Paediatric MB FFP Non UK | No |
| Neonatal MB FFP Non UK | No |
| Cryoprecipitate Single MB Non UK | No |
| Cryo Pooled MB Non UK | No |
| Granulocytes Pooled (Irradiated) | No |

Full details of the updates in v7.1.5 can be found in the OBOS user guide that is linked via the footer on OBOS and on the Hospitals & Science website together with the release notes describing the changes and a set of practice orders at <http://hospital.blood.co.uk/products/obos/>

Ordering HLA/HPA Products

You may be aware that we have been developing OBOS to allow the order of secondary/follow up H&I matched products, initial orders are still to be ordered with H&I directly. Having worked with pilot sites we are in the planning phase for national roll out. Full roll out will commence on Monday 21st March 2016. This is to allow hospitals time to update processes and procedures ready for launch. The OBOS training site currently contains this function to allow for staff training.

Order and Line Notes

Free text note sections for individual and overall orders should only be used for supporting information. Product characteristics such as phenotype requirements and transfusion dates should not be placed in these fields. Please use the tick boxes and dedicated fields for such requirements.

If you have any queries, comments, feedback or suggestions for improvement to OBOS then please let the team know by email on OBOS@nhsbt.nhs.uk or through your local Customer Service Manager.

Craig Wilkes, Regional Customer Service Manager

For Information

2.1 NHSBT TACSI Platelet Production

In the February 2015 edition of 'the update, we notified you about the use of the TACSI machine which automates the production of pooled platelets in additive solution (PAS).

We are now in the final part of the validation for this process which will commence on Monday 15th February 2016.

This will mean production of pooled platelet in PAS and plasma in Filton will mainly be manufactured using the TACSI process. We anticipate this will be for a three week period.

This component does not replace the current product: 'platelets suspended in additive solution', whereby 'all' plasma is replaced with additive solution.

There will be no change to apheresis platelets.

There is further information and a feedback form available on our website at <http://hospital.blood.co.uk/products/index.asp>

Luba Kosmirak, Lead Specialist Manufacturing & Hospital Services

2.2 Customer Satisfaction

Every quarter we survey our hospital customers to measure satisfaction with NHSBT's services. The percentage of high scores, the 9's and 10's, are reported to the NHSBT Executive and Board. We see anything less than 9 as not meeting the standard we expect and are striving to improve.

This quarter we have recorded the highest level of overall satisfaction at 85% and have seen improved satisfaction across all areas of our services to hospital customers. The survey shows us that we are offering a high standard of service, are improving and also highlights where we need to worker harder still.

We know by working together we can improve our services and best support patient care. We involve hospital representatives and feedback where ever we can. You'll find our more if you follow the link below.

I'm keen to hear your ideas and welcome the opportunity to discuss any aspect of the service we provide. Your local Customer Service Manager is on hand to assist you, to understand your needs and make sure we at NHSBT deliver to world class standards.

You can find a summary of the survey here:

<http://hospital.blood.co.uk/customer-services/voice-of-the-customer/>

Chris Philips, Head of Hospital Customer Service

2.3 Patient Blood Management (PBM) Team PBM Newsletter – Issue 5

Issue 5 of the PBM Newsletter is the first digital version focussing on PBM related news.

This resource is applicable to all grades of healthcare professionals working in the transfusion chain and we hope you will take the opportunity to disseminate it to all your colleagues with a role in PBM and encourage them to share it widely.

The newsletter can be viewed and printed, or shared electronically on the following link:

<http://hospital.blood.co.uk/patient-services/patient-blood-management/nhsbt-pbm-newsletters/>

We value any feedback or comments that you or your colleagues have and invite you to send them to NHSBT.customerservice@nhsbt.nhs.uk

Jayne Addison, Patient Blood Management Practitioner

2.4 Consent Information now on the Hospitals and Science website

The Patient Blood Management section on the Hospitals and Science website now has a page dedicated to consent for blood transfusion.

As well as the recommendations proposed and supported by the Advisory Committee on the Safety of Blood, Tissues and Organs (SaBTO), a number of Trusts have agreed to share their resources, processes and findings to help support other Trusts implement consent for blood transfusion.

The pages can be accessed via the following link:

<http://hospital.blood.co.uk/patient-services/patient-blood-management/consent-for-transfusion/>

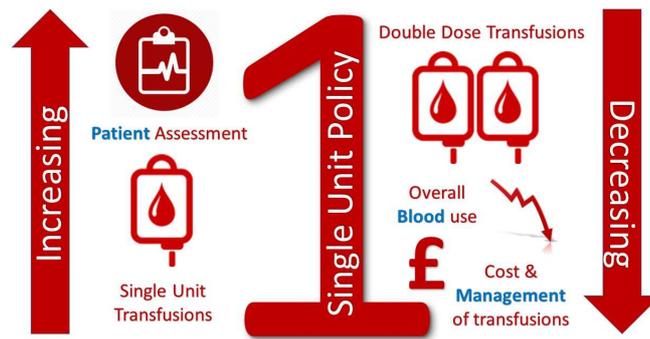
Denise Watson, Patient Blood Management Practitioner

2.5 Single Unit Transfusion Policy – Implementation Guide

The PBM team have developed a new resource that follows learning from pilot work with King's College Hospital and Lewisham University Hospital to implement a single unit transfusion policy.

This implementation guide can be downloaded from the Single Unit Blood Transfusion section of the PBM pages on the Hospital and Sciences website at;

<http://hospital.blood.co.uk/patient-services/patient-blood-management/single-unit-blood-transfusions/>



If you have implemented a single unit transfusion policy or are in the process - share your learning on Twitter @PBM_NHS #singleunit. Or let us know what other resources you would like.

Aman Dhesi, Regional Patient Blood Management Practitioner

2.6 An invitation to help identify the uncertainties that surround Blood Transfusion and Blood Donation

[The James Lind Alliance](#) (JLA) brings together patients, carers and health and social care professionals in Priority Setting Partnerships (PSPs) to agree what research matters most in given disease areas.

This Priority Setting Partnership will identify important treatment uncertainties in the field of blood donation and transfusion.

In order to achieve this, the Steering Group for the PSP is inviting organisations and individuals to take part to represent the wide range of interests in blood donation and transfusion.

Please find attached a letter inviting partners to this exciting new venture to set the future research agenda in the area of blood donation and transfusion.

<http://hospital.blood.co.uk/media/28047/james-lind-alliance-uncertainties-that-surround-blood-transfusion.pdf>

Professor Mike Murphy, Consultant Haematologist

For Training

3.1 Scientific & Clinical Course dates

Scientific and Clinical Development encompasses the theoretical and practical opportunities that underpin the scientific, technical, and clinical task-based training needs of staff who work within the fields of Transfusion and/or Transplantation. Development programmes can be found to teach staff at all levels of knowledge; whether you are new to the subject or have made it your life long career.

We have scheduled new dates and locations for 2016-17 and are taking bookings for the course. Information can be found at the following link: <http://hospital.blood.co.uk/training/programme-diary/>

Ruth Evans, OD Manager Scientific Training

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