

May 2014



Blood and Transplant

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For Action

- 1.1 NHSBT Histocompatibility & Immunogenetics (H&I) - Ordering HLA/HPA selected products – Requirement to state specific time for delivery at your hospital by 14/07/14**

To ensure that NHSBT has sufficient time to select the best match for your patient and to transport the product in a timely manner, please provide as much notice as possible (a minimum of 24 hours) when placing orders for HLA/HPA selected components.

When ordering HLA/HPA selected products **a specific delivery time at your hospital** (e.g. 13:30 hours) is required on Forms 558 and 559. This is due to improvements in NHSBT IT systems and for future OBOS developments and will ensure, where possible, blood products are delivered in the most cost effective manner.

It is also:

- very helpful if you list time and date of transfusion
- important to contact your H&I lab to discuss urgent requirements
- important to provide NHS number on FRM558 & FRM559. The NHS number is the only national unique patient identifier in operation in the NHS. Using the NHS number makes it possible to share patient information safely, efficiently and accurately across NHS organisations.

We have produced guidance notes to aid completion of the form to request for HLA selected products – Second and Subsequent Orders (FRM559). Please circulate this information to all relevant staff. Guidance information for completion of FRM559 (INF61) is available at:

http://hospital.blood.co.uk/library/request_forms/hla/order_hla/

Dr Andrea Harmer – National Head of H&I Services

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1.2 Six Hour Downtime for Pulse and OBOS Sunday June 1st 2014

The quarterly release of new versions of Pulse (the NHSBT stock management system) and OBOS (the Online Blood Ordering System) will take place on Sunday June 1st.

This is a more complex change than normal and the work to implement this release may last up to 6 hours from 17.30 to 23.30. Details of the changes are outlined in item 1.3 (below).

NHSBT apologises for any inconvenience and offer our reassurance that we have tried to minimise the impact of the downtime.

During the downtime, Pulse and OBOS may not be available. For urgent orders when OBOS is not available, use the NHSBT Fax forms. When Pulse is not available but OBOS is print the OBOS request and fax. Please telephone Hospital Services to confirm order receipt. This message will be added to the OBOS announcement area.

Heather Aplin, Lead Customer Service Manager, Projects

1.3 OBOS 5.2.0 release

The latest version of OBOS, 5.2.0 was released on to the training site on Monday 12th May 2014 ahead of the release to the 'Live' system on Sunday 1st June 2014.

The updates in version 5.2.0 have no impact on the way products are ordered but now allow us to view and track Specialist Stock Orders (SSO) such as HLA matched platelets through the system. A vital update that will allow us to continue to develop the ability to order SSOs through OBOS, a development due for release in 2015.

Full details of the updates to v5.2.0 can be seen in the OBOS user guide (version 14) and presentation that is linked via the footer on the training system and can also be found on the Hospitals & Science website together with the release notes describing the changes and a set of practice orders at: <http://hospital.blood.co.uk/products/index.asp>

If you have any queries, comments, feedback or suggestions for improvement to the system then please do let the OBOS team know via OBOS@nhsbt.nhs.uk or your local Customer Service Manager.

Craig Wilkes, Regional Customer Service Manager-South West

1.4 We can turn off your RCI hard copy reports when you are ready

NHSBT has the functionality to selectively turn off Red Cell Immunohaematology (RCI) hard copy reports (including antibody cards) for hospitals who indicate they are ready. We have successfully piloted the process with three hospitals.

We will turn off hard copy reports for hospitals who:

- Confirm there is agreement between reports on Sp-ICE and hard copy reports received,
- Have sufficient staff trained as Sp-ICE administrators/users,
- Ensure all staff who may currently receive hard copy reports will have access to results,
- Have contingency measures in place in case of interruption to the Sp-ICE service*,
- Have a process in place to ensure that all relevant clinical and scientific staff are aware if an original report has been amended,
- Have all documentation in place to support the Sp-ICE system.

** Please note in the event that access to Sp-ICE is interrupted, NHSBT IT will take urgent action to restore access. Results for urgent investigations will be available by telephone. In the unlikely event of a long interruption hard copy reports will be printed and dispatched by post or transport.*

Process for request that hardcopy reports are turned off:

- email reportcessation@nhsbt.nhs.uk to request RCI hard copy report cessation for your organisation
- RCI will email you FRM4792 to complete and return, together with a Management Process Description (MPD912) explaining the process
- On receipt of a completed and signed checklist (FRM4792), NHSBT will make the necessary arrangements to stop printing and sending hard copy reports
- The hospital TLM will be informed of the date from when hard copy reports will no longer be received. A copy of the completed checklist will be returned to the TLM them for their records.

Heather Aplin, Lead Customer Service Manager, Projects

For Information:

2.1 Blood Stocks Management Scheme Annual Meetings

The Blood Stocks Management Scheme (BSMS) Annual Roadshows will be taking place in May and June. This year's theme "Cloudy with a Chance of Platelets (& Plasma!)" looks at blood service changes being considered regarding apheresis and pooled platelets, and some challenges within the frozen products portfolio. The cost is £30 which covers refreshments and lunch, so come and have your say!

- 21st May London Gatwick Sandman Signature Hotel
- 6th June Liverpool NHSBT
- 25th June Filton NHSBT

Contact BSMS@nhsbt.nhs.uk to receive the application form and programme, or visit the <http://www.bloodstocks.co.uk> website to see details.

Elaine MacRate, Blood Stocks Management Scheme Manager

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2.3 Repositioning of Product Barcode

NHSBT has been aware of problems reported by hospitals when scanning products both with LIMS and blood tracking systems. Investigations by NHSBT established that this was due to the barcode positioning when printed meaning that on some barcodes there was insufficient 'blank space' to the left of the barcode, resulting in periodic scan failures.

With thanks to the hospitals that helped with the validation, new labels have been tested on various LIM systems and blood track scanners and we are now able to implement the required changes.

As of Monday 2nd June 2014 we will make the permanent change to all product barcode labels and they will be moved over to right to resolve this issue.

If you do experience any difficulty scanning products bled after 2nd June 2014 in to your systems can you please inform your Customer Service Manager and supply us with an image of the unit for us to investigate.

Please accept our apologies this change has taken longer than expected. This has been a fairly complex change that has required extensive work to satisfy ourselves that the solutions are robust.

Craig Wilkes, Regional Customer Service Manager-South West

2.3 Specialist Therapeutic Services Launch 2013/14 End of Year Review

NHS Blood and Transplant has a long history of providing life saving and life enhancing therapeutic apheresis services for the NHS. In 2013/14 our Specialist Therapeutic Services (STS) function provided over 4,600 therapeutic apheresis therapies to patients from across England and Wales.

We are delighted to share our STS end of year review for 2013/14 which summarises our key achievements and priorities for the year ahead.

The review can be found on our STS web pages, located on the Hospitals and Science website under the following link:

http://hospital.blood.co.uk/specialist_therapeutic_services/index.asp

If you would like a hardcopy of this document, please e-mail:
SpecialistTherapeuticServices@nhsbt.nhs.uk (stating your full postal details).

Catherine Howell, Chief Nurse Patient Services

2.4 Patient Blood Management Survey

The reports and slideshows for the 2013 Patient Blood Management Survey have now been uploaded to the document libraries in Trusts' audit homepages on: www.nhsbtaudits.co.uk

Please contact Paul Babra on 0121 278 8260 or via email at paul.babra@nhsbt.nhs.uk if you have any queries.

Paul Babra, NCA Programme Administrator

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For Training:

Blood and Transplant

3.1 Patient Blood Management Team National Conference

NHS Blood and Transplant's Patient Blood Management Team is pleased to extend an invitation to you to attend a national one day conference.

Patient Blood Management in Clinical Haematology is aimed at nurses, medical staff and other healthcare professionals working in clinical haematology and bone marrow transplant specialties, with a specific focus on use of blood component support and alternatives.

Key themes of the conference will include:

- ❖ Safety of blood and the hazards of transfusion
- ❖ Empowering patients: information and consent for transfusion
- ❖ Non-medical authorising of blood components
- ❖ Management of anaemia in haematology
- ❖ Red cell transfusion triggers: when and how much to transfuse
- ❖ Use of platelets in haematology, prophylaxis and assessment of bleeding
- ❖ Transfusion reactions: identification and management

The conference is being held on Wednesday 19th November at the Hilton Metropole Hotel, National Exhibition Centre, Birmingham. The day delegate fee is £60 per person.

A full programme and conference flyer will be available soon.

For an application form or further information please contact: nhsbt.customerservice@nhsbt.nhs.uk

Katy Hurrell, Patient Blood Management Practitioner

3.2 Training & Education Events and Courses

A full list of NHSBT training events, which are open to hospital personnel, is available on the following area of our website:

<http://hospital.blood.co.uk/training/index.asp>

If you have any queries regarding the above, please do not hesitate to contact your local Customer Service Manager, Patient Blood Management Practitioner or either of us using the details below.

For further information please visit the NHS Blood and Transplant hospitals website on:

<http://hospital.blood.co.uk/>

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