

Tuesday, 27 October 2015

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For Action**For Information****2.1 NHSBT Launches its First Therapeutic Apheresis Service in London**

NHS Blood and Transplant is a major provider of therapeutic apheresis services in the NHS, providing over 5000 procedures from seven centres across England.

Following a tendering process and subsequent contract award, NHSBT's Therapeutic Apheresis Services team started providing apheresis services to children at Great Ormond Street Hospital from 1st October 2015, offering access to a broad range of specialised treatments including stem cell collection, plasma exchange and automated red cell exchange.

For further information regarding our Apheresis services:

<http://hospital.blood.co.uk/patient-services/therapeutic-apheresis-services/> or to enquire about apheresis services in London please contact Claire Gillson, Services Development Manager, claire.gillson@nhsbt.nhs.uk.

Lydia Ball, Business Support Manager – TAS**2.2 New Phlebotomist and Porter learning pathways on learnbloodtransfusion**

Two new learning pathways, specifically designed for staff solely undertaking either the phlebotomist or porter role in the transfusion process, have been launched as part of learnbloodtransfusion elearning.

Developed in response to user feedback, these pathways are significantly shorter than the Safe Transfusion Practice course and are intended to help reduce the learning requirement for certain roles.

As with most other learnbloodtransfusion courses, these have an assessment element to evidence learning.

The pathways are available on all learning management systems hosting learnbloodtransfusion

Posters to promote these pathways can be downloaded at

http://hospital.blood.co.uk/media/27859/pathways_all.pdf

For further information contact Alister.Jones@nhsbt.nhs.uk

Alister Jones, Patient Blood Management Practitioner

2.3 New OBOS version release

The latest version of OBOS, is due for release on to the training site on Thursday 28th October 2015 ahead of the release to the 'Live' system on Sunday 8th November 2015.

The update will have no impact on the way products are ordered. It contains fixes to issues that some users experienced with the last version.

Changes you will notice include:

- *Having the standing order icon back in the Home page again, to allow easy identification of orders*
- *Removing the option for OBOS late, allowing you to manually enter delivery times*

Can we take this opportunity to apologise for any inconvenience caused by the operational problems you may have experienced.

The ability to order secondary HLA/HPA products that was released in the previous version is currently running in a limited number of pilot hospitals with great success so far. We aim to phase in the process to other hospitals and will keep you notified of time scales

Can we remind everyone that single orders that are created from a standing order now move across to your home page and therefore, over to NHSBT 8 days prior to the required delivery date.

Full details of the release can be seen in the OBOS user guide that is linked via the footer on your home page and can also be found on the Hospitals & Science website at:

<http://hospital.blood.co.uk/products/index.asp>

If you have any queries, comments, feedback or suggestions for improvement to the system then please do let the OBOS team know via OBOS@nhsbt.nhs.uk or your local Customer Service Manager.

Craig Wilkes, Regional Customer Service Manager - South West

2.4 Improvements to NHSBT Recall Process – Stage One

Following customer feedback and internal reviews focused on the recall process, we are introducing the first stage improvements.

The initial changes hospitals will see are:

- Clearer information provided as part of the initial recall paperwork you receive. This will replace FRM4011 'Additional Information regarding recalled blood component' an additional information sheet currently sent out.
- The reason for the recall will be provided on the initial recall fax request
- Better instructions on returning components
- Increased font size to improve the legibility of details on the report

These will now be generated directly from our Pulse system that will improve consistency and remove some areas feedback highlighted as requiring service improvement.

There is also improved additional information, advice and actions required for each recall reason now shown on the report, along with an example of the new form on the Hospitals & Science web site at: <http://hospital.blood.co.uk/diagnostic-services/reporting-adverse-events/>.

Please note no other changes to the recall process will be happening at present. This is part of a staged improvement process and further updates will be communicated in due course.

These changes will be introduced in the update due for release on Sunday 8th November. This requires down time of Pulse between 19:30 and 23:30 which will coincide with the OBOS update. Both or either systems will be unavailable between these times.

If you have any queries, comments, feedback or suggestions for improvement to the system then please do discuss these with your local Customer Service Manager.

Shaline Wickramasinghe, Regional Customer Service Manager

For Training

3.1 Advanced 1 day course on ABO Blood Group Systems

NHSBT are offering three new Advanced Transfusion Masterclasses on the following dates and locations:

23rd November 2015 - Newcastle

23rd February 2016 - Filton

22nd March 2016 – Tooting

The NHSBT Advanced Masterclasses are designed for experienced / senior staff (Band 6 and above). They will provide up-to-date complex theoretical scientific information relating to a number of specific transfusion / transplantation related topic areas.

The first Masterclass in the series will focus on ABO Blood Group System - Beyond the Basics; to include a mixture of presentations and interactive cases. Attendees should already have a basic knowledge of the ABO Blood Group system and appropriate Blood Selection.

Further details can be found at the following link:

<http://hospital.blood.co.uk/training/programme-diary/>

Ruth Evans, OD Manager - Scientific Training

3.2 Training & Education Events and Courses

A full list of NHSBT training events, which are open to hospital personnel, is available on our website at: <http://hospital.blood.co.uk/training/index.asp>

If you have any queries regarding the above, please do not hesitate to contact your local Customer Service Manager, Patient Blood Management Practitioner or either of us using the details below.

For further information please visit the NHS Blood and Transplant hospitals website on:

<http://hospital.blood.co.uk/>



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